FAQ

Windows XP Service Pack 2 Firewall settings

Windows XP Service Pack 2 enables the Windows firewall by default. This firewall prevents the Leica license server from being visible to clients. If the Leica license server is hosted on a system with Windows XP Service Pack 2, the client system will no longer be able to connect to the license server.

Although disabling the firewall will work, you don't necessarily have to disable the firewall. Instead, you may manually designate the port used for license server and add the license server program to the firewall exceptions list. Please follow this procedure:
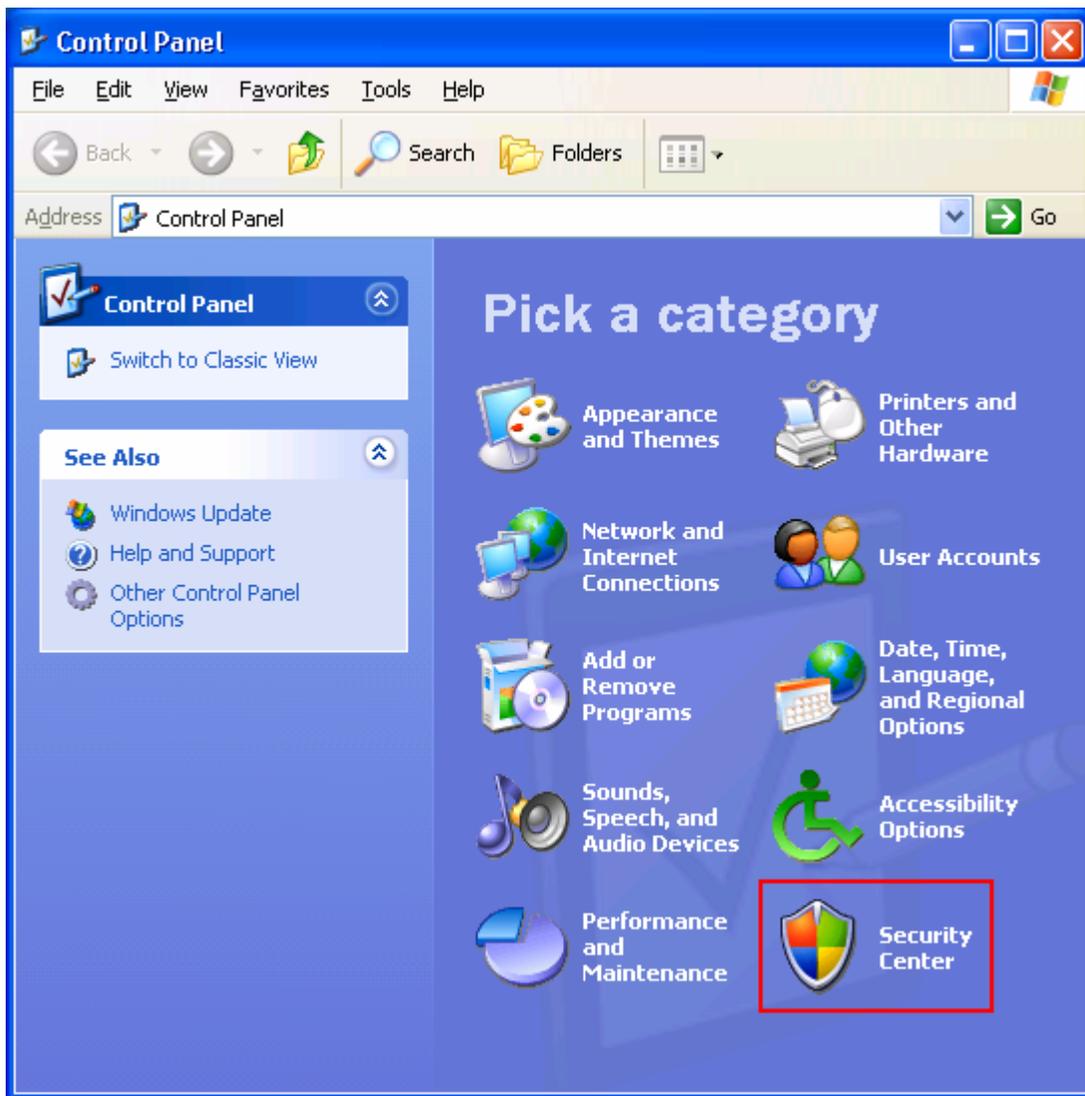
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Page 1 of 1

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Go to the Windows Control Panel and double-click on "Security Center":

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Page 2 of 2

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The following dialog will appear:

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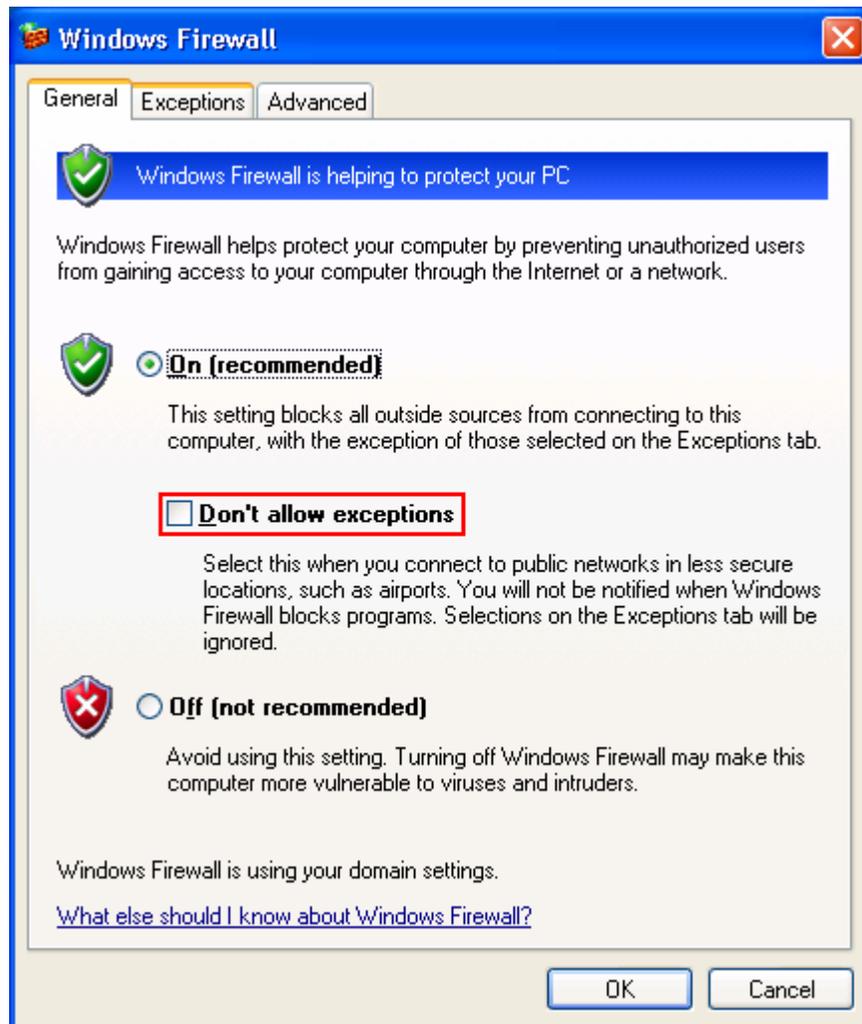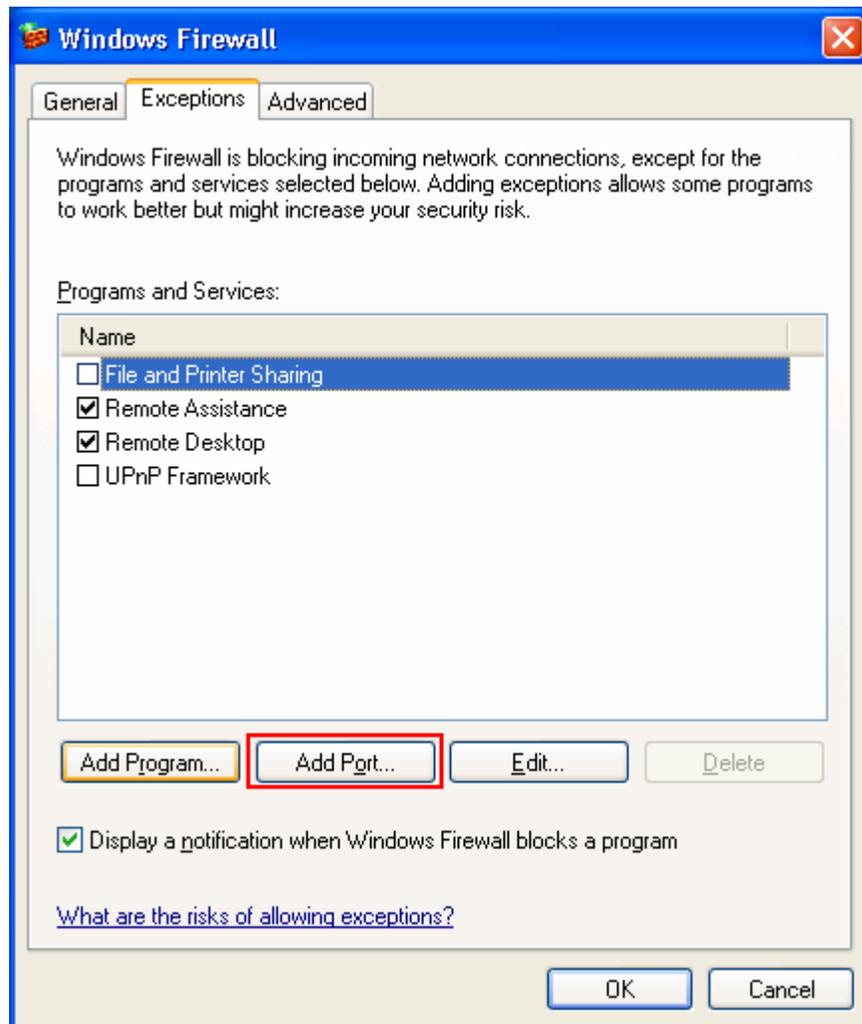capture ···· reference ···· measure ···· analyze ···· present

Click on "Windows Firewall" near the bottom of the dialog and a new dialog will be displayed:

Make sure that the "Don't allow exceptions" checkbox is <u>unchecked</u>.

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Page 4 of 4

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Select the "Exceptions" tab:

Click on the "Add Port..." button.

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Page 5 of 5

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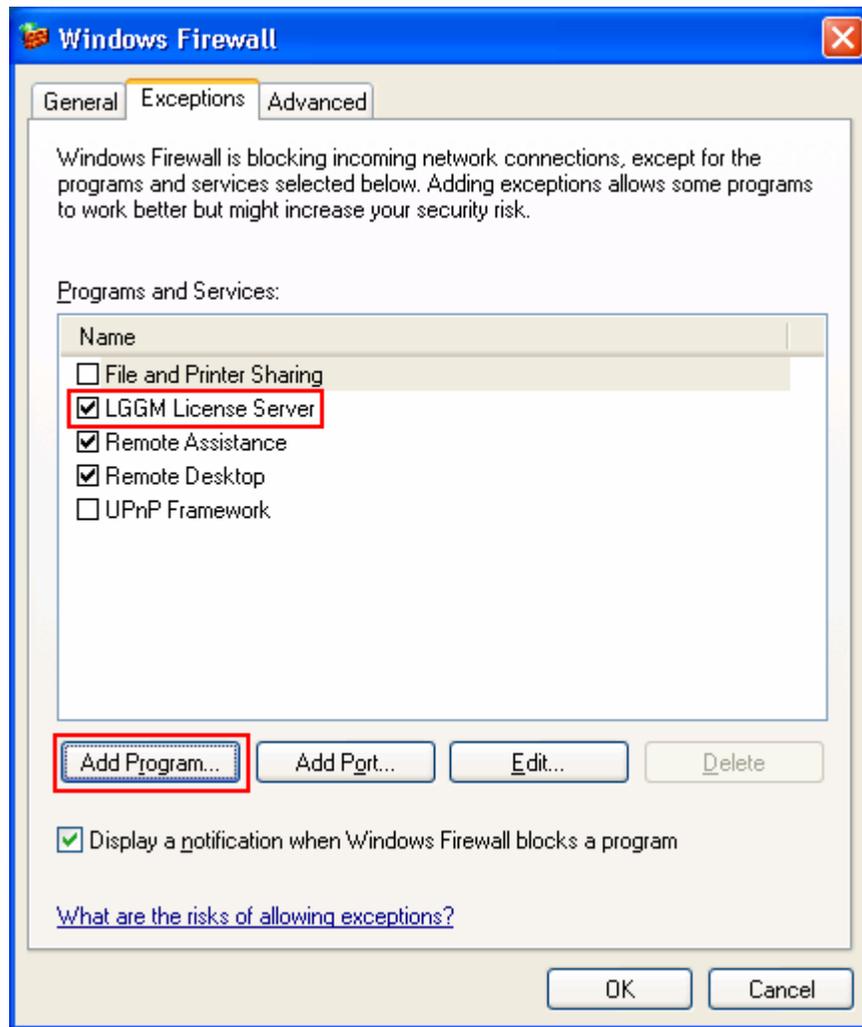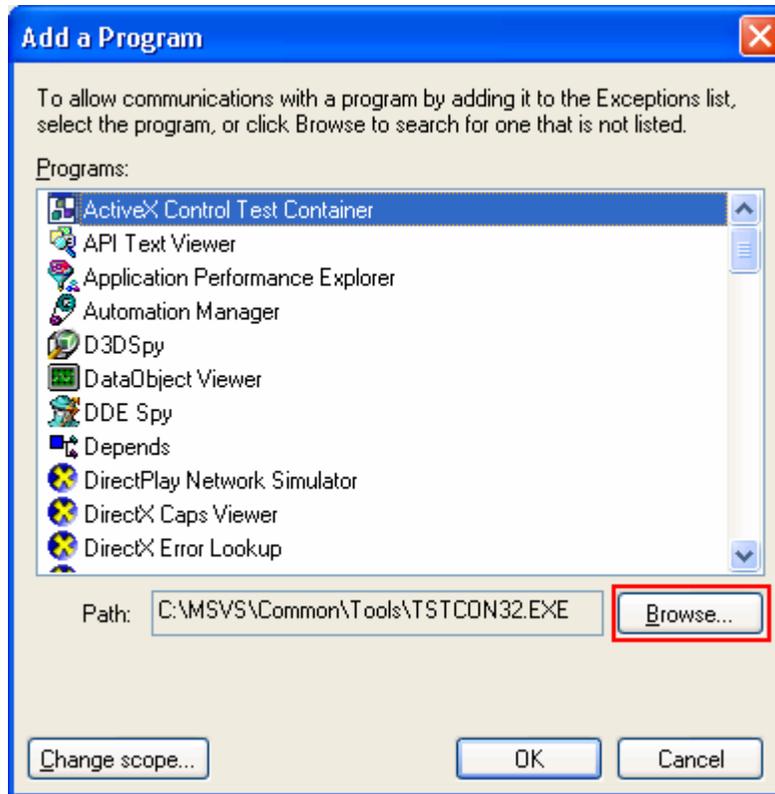
The **Add a Port** dialog will appear:
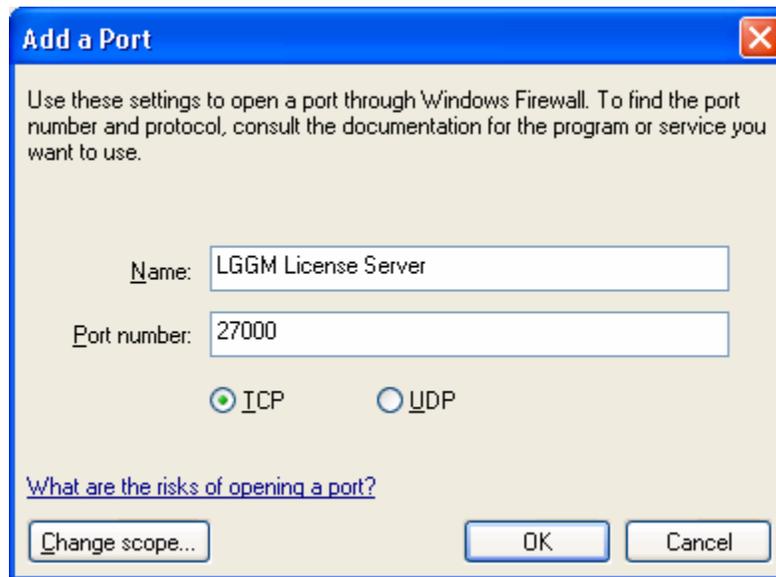
Fill in the port number being used for the license server. The default is 27000 and most customers should use the default. Click **OK** to close the "Add a Port" dialog.
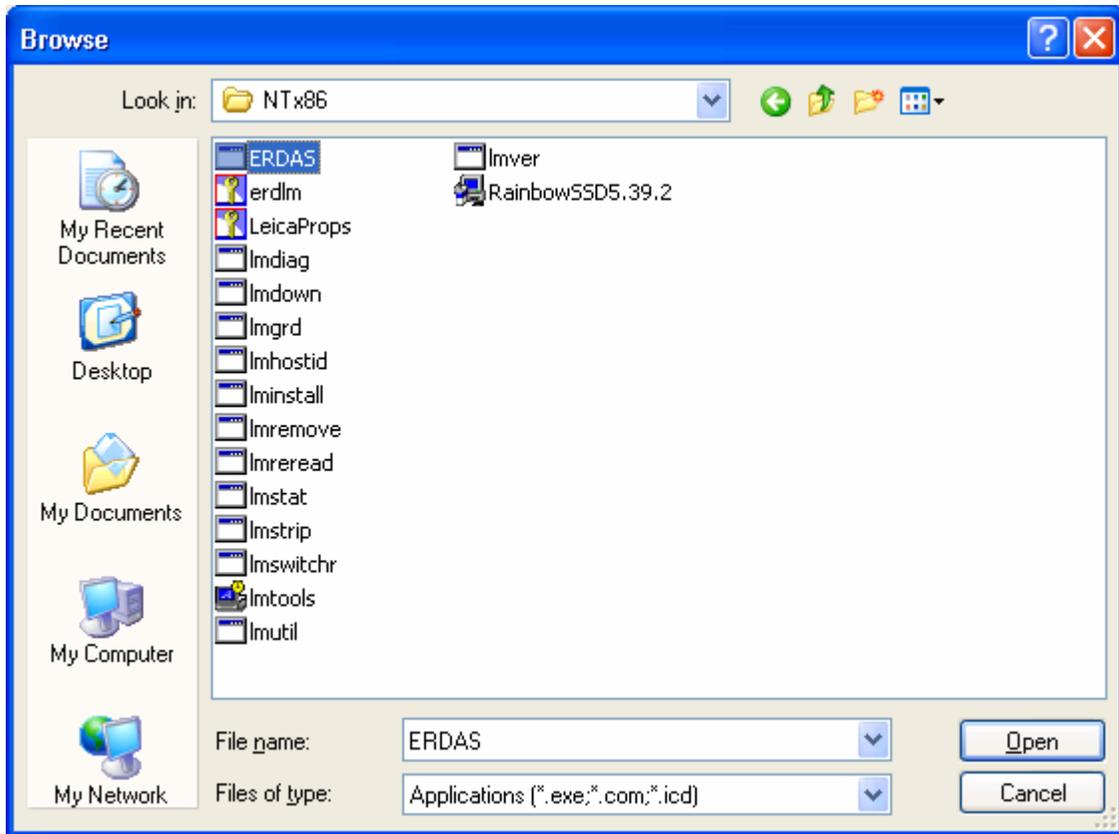
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Page 6 of 6

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This will take you back to the "Windows Firewall" dialog with "Exceptions" open:

Make sure that the "LGGM License Server" entry shows up in the list and it is checked. Then click on the "Add Program" button and following dialog will appear:

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Page 7 of 7

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Click on the "Browse" button and a Windows file chooser dialog will be displayed:

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Page 8 of 8
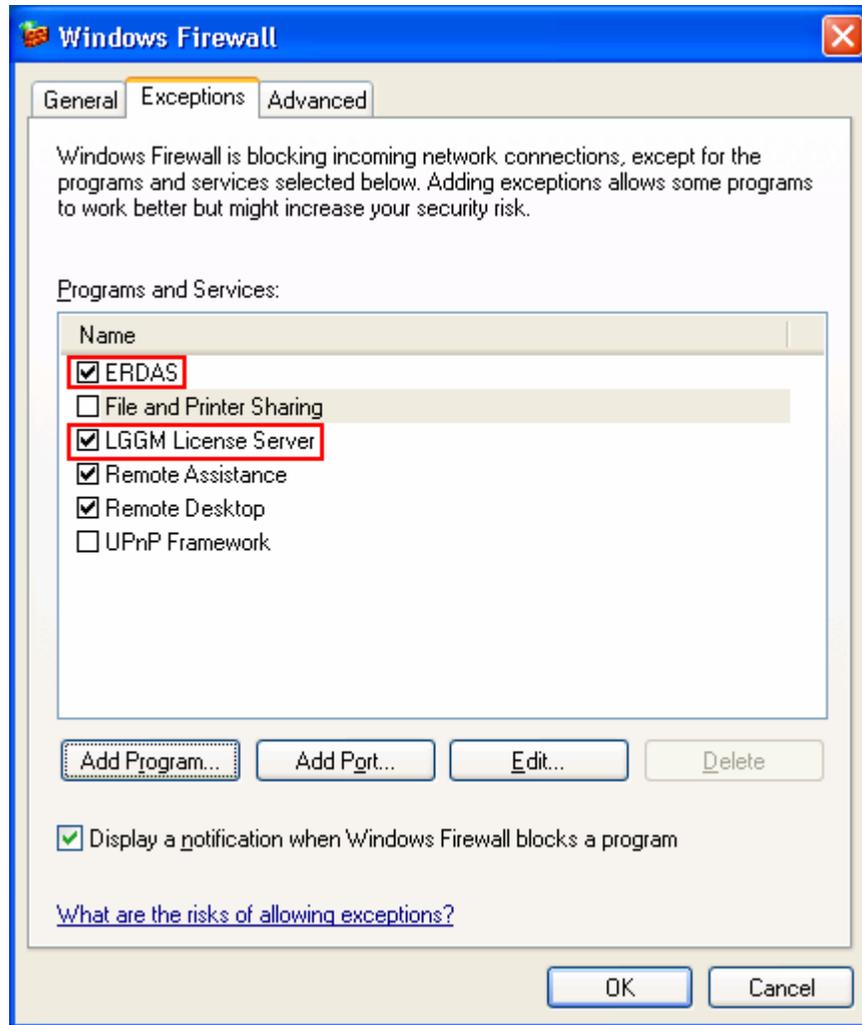
Go "C:\Program Files\Leica Geosystems\Shared\Bin\NTx86" and select ERDAS from the list and then click "Open".

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Page 9 of 9

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Last Updated: 11/1/2004
winxpsp2_firewall_settings

This will take you back to the "Add a Program" dialog:
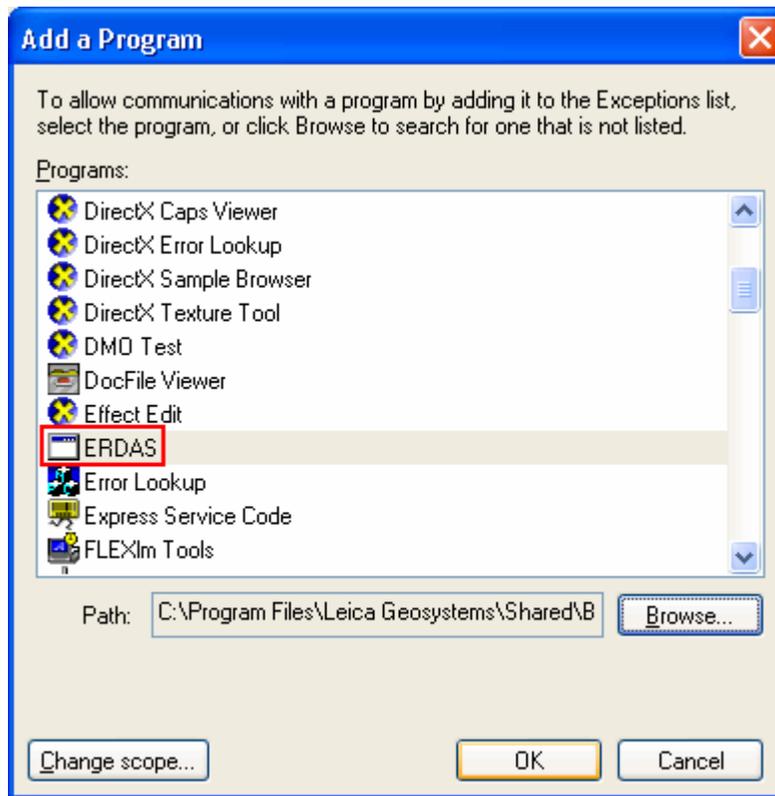
The "ERDAS" entry in the list will be selected by default. Select "OK".

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Page 10 of 10

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winxpsp2_firewall_settings

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Make sure that the "ERDAS" entry appears in the list and it is checked. Click "OK" to close the "Windows Firewall" dialog. This should make the license server once again visible to all clients.

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Page 11 of 11

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